BLUEPRINT

Quite simply Product Labs is a concentrated co-creation method that is a blend of a Focus Group and a CLT. Tailored to your project questions, consumers participate in several stations specifically designed to co-create your product directly with the consumer.



How it Works

Setup

Sessions are conducted in large Focus Group style room or large conference room, articulate respondents are recruited to participate in up to 7 stations. Typically conducted over 2 days with 4 groups of 12 consumers.

Co-Creation

Co-creation occurs throughout the multiple stations allowing the consumers to break apart and optimize each major product component, before bringing them together to create a holistic solution.

Refinement

Targeted questions capture unbiased, quantitative data followed by participation in moderator led discussion to dive deeper and reveal the golden nuggets to include or fatal flaws to avoid.

Stations

Potential Station Setup:

- Concept
 - Respondents receive copy of the concept and evaluate overall liking, purchase interest, likes & dislikes, etc.
- **Tasting**
 - Standard CLT tasting protocol is followed asking questions regarding overall liking, flavor, product attributes, etc.
- Appearance

Respondents evaluate the appearance of each sample and indicate a preference.

- Benefits
 - Participants rate the importance of product benefits ranking their top three.
- Packaging

Respondents evaluate packaging options based on overall liking, attributes, benefits, preference, etc.

Competitive Review

Respondents are asked questions about product value, pricing and what current product the concept would replace.

- **Tangible Benefits**
- Concept agility from proposition, product definition, to packaging
- Co-creation with consumers through interaction
- Clear target for product development and brand teams
- Captures difficult to find flaws or golden nuggets
- Combines consumer insight with quantitative direction
- Essentially you get a blue print" for product development to develop

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Contact Us: info@curioninsights.com



